

TERMS & CONDITIONS
LIFESTILE STONE COATED PRODUCTS REWARD SCHEME

1. **Reward Scheme:** Mabati Rolling Mills Limited (MRM) in appreciation of its customer is running a reward scheme for customers purchasing MRM Lifestyle stone coated roofing products in accordance with the terms and conditions herein.
2. **Duration:** The MRM Tiles Reward Scheme shall run from 6th October to 30th November 2025. MRM, reserves the right to vary the duration of the Reward Scheme subject to the availability of Lifestyle and Tank stocks.
3. **Eligible Participants:** The Reward Scheme is Open to Customers in Kenya who purchase MRM Lifestyle stone coated roofing products. A Customer shall be the person whose name and details appear on MRM's Invoice.
4. **Qualifying Invoice:** To qualify under this Reward Scheme, a Customer shall be required to purchase Lifestyle stone coated roofing products worth at least KES 550,000 (VAT inclusive) with a single invoice. Multiple invoices aggregating to at least KES 550,000 do not qualify under this Reward Scheme.
5. **Reward:** Qualifying customers will receive one (1) free 5,000 Litres water tank for every single invoice of at least KES 550,000. The Reward is a promotional gift that cannot be exchanged for cash or other goods. MRM reserves the right to amend the Reward at any point.
6. **Rewards Delivery:** MRM shall contact qualifying Customers on the collection and/or delivery of their Rewards. Where applicable, MRM shall endeavour to deliver the Reward(s) to qualifying Customers within a radius of 20 KMS from MRM Service Centres. Collection and Delivery timelines may be adjusted due to logistical limitations or public holidays.
7. **Anti-Bribery:** MRM does not require a Customer to send money, airtime or mobile money funds in order to participate or claim any prizes in this Reward Scheme. MRM shall not be liable for any losses or any damage incurred by any person who does not heed to this caution.
8. **Data Protection:** As part of the Reward Scheme, MRM may collect personal data and information including, but not limited to, images and photographs for commercial purposes including advertisements and promotions. MRM shall use the Personal Data for commercial and lawful purpose in accordance with the law.
9. **Limitation of Liability:** MRM shall not bear responsibility for any loss or damage to a Participant, whether caused by self or a third party arising from: i) Matters outside the control of MRM, its affiliates or its agents including but not limited to force majeure events such as acts of God, computer viruses, cyber security threats, power outages, restrictions affecting its business operations; ii) Any technical failure or malfunction or any other problem with any machine, telephone network, system service provider, software or otherwise which may result in missing characters or information, an entry being lost or not properly received or recorded; iii) Any acts of negligence by the Employees of MRM and/or any other service providers.
10. **Third Parties:** MRM may engage third parties as part of the Rewards Scheme. MRM accepts no responsibility for the failure of a third party (including an authorized agent) to fulfil its obligations under the Reward Scheme.
11. **Dispute Resolution.** Any questions or disputes relating to the Reward Scheme or the Products shall first be channeled to MRM's customer service team for investigation and resolution.
12. **Severability:** If any term of these Terms and Conditions is held to be illegal or unenforceable, the validity or enforceability of the remainder of the Terms and Conditions shall not be affected.
13. **Marketing Information:** MRM may display marketing information at strategic locations, online and offline sites. In the event of any inconsistency between these Terms and Conditions and any terms and conditions printed or displayed on any marketing platform, the terms contained in these Terms and Conditions shall prevail.

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